

PARK RULES

THESE RULES ARE SET DOWN SO THAT WE MAY ALL ENJOY

THE FACILITIES AT THE PARK!



These rules apply to all **CARAVAN SITE HOLDERS**, their family and guests on your site (invited or otherwise) it is your responsibility to make sure everyone understands these rules and upon entering the park you are accepting these rules.

1. Caravan Site fees include entry for IMMEDIATE FAMILY ONLY, this includes Mum Dad & their children & their parents only & 6 nominated guests (Lists of all names must be provided), also two nominated family vehicles and one nominated family boat. Guests and invitees are always welcome, they will be charged the normal entry fee i.e. **\$20** per car and **\$25** per boat or Jet Ski as a **day visitor only** into the Resort and normal camping fees if staying overnight in your van i.e. \$20 per adult and \$10 per child (5-16 years), 4 year & under is free. If more than one family is to be listed as the site holder, see section 2 Second Family. If a family member or friends arrives and they are not listed on your "free list" they will be charged the normal gate entrance fee, these prices are subject to change annually. The owner reserves the right to refuse entry. All **Caravan Site fees** are due by the 1st October annually, except were prior arrangements are made for monthly Direct Debit. Fees are payable in advance as per quarterly Invoices.
2. Second Family. When two or more families share ownership of the caravan, each additional family is requested to purchase a season pass at \$240 for 12 months. This will afford them the same rights as the first family but they will get one gate entry card (\$40 deposit payable).
3. All **Caravan fees** are invoiced quarterly, however should you choose to take advantage of the year-in-advance discount your fees will need to be paid by the 1st October annually for Caravan site holders. Prior arrangements can be made for monthly Direct Debit. Fees are payable in advance as invoiced quarterly. It is your obligation to make sure payments are meet and on time, non-payment, as outlined in the Holiday Parks Act, may result in being served with notification that you 14 days notice to vacate. Non-payment of your account will also result in debt collection procedures however if you choose to ignore them all allocated boom gate cards will be switched off, this is an invitation to come and talk to us to come to some arrangement and also to allow you to your property. Overdue accounts will attract a 10% per month account keeping/interest fee. For those customers who elect to pay monthly by Direct Debit or Credit Cards, should your payment be declined by your bank you will be charged a \$40 administrative cost per transaction declined.
4. The fees are structured for 12 months occupancy of site. If the caravan site is vacated during the 12 month period, advance paid fees are non-refundable and are non-transferable.
5. All caravans must be kept up to a standard as required by The Caravan Park, Camping Ground and Movable Dwellings Regulation 1995 (Local Government) and in accordance with the Residential Parks Regulation 1999 and finally the resort owner. This consists of one (1) caravan and one (1) approved aluminium annex.
6. Electricity is metered and payable quarterly as Invoiced. Should you caravan not be metered, please make sure when you are not in residence that your power is switched off to your caravan, until such time you have a meter installed you will be charged \$15 per day you are here – Invoices will be sent quarterly.
7. Please store your boats in the paid Boat Storage sheds or paid open air facility, not on site or next to caravan.
8. Selling your Caravan on Site; should the Caravan be sold at any time, prior to the sale the owner/s must first request to the Park owner to sell the Caravan on site, this must be in writing in accordance with your agreement. The potential purchaser must first complete a Site Application Form and be pre-approved by the Park Owners, upon approval on or before settlement day a 10% of the sale price transfer of ownership agreement fee must be paid, this is not a commission, it is for the cancellation of your agreement (i.e. written or verbal) with Good Hope Resort and the transfer of ownership to the new buyer/owner and for the new Caravan Site Agreement to be issued to the new purchaser, this must be paid prior to a secured sale. Settlement must be in accordance with standard procedures and must take place at the Good Hope Resort Reception Office, at an agreed time with all parties present when Settlement of funds are handed to you and new agreements are issued and signed by all parties. Good Hope Each site holder is required to purchase a maximum of three boomgate key cards (\$40 deposit payable per card) these are for the specific use of the site holder, they **MUST NOT** be lent to non-site holders. **ALL** additional guests must register at Reception, therefore **IT IS COMPLETELY PROHIBITED** TO give your card to someone else or scan guests in, **IF CAUGHT WITH UNREGISTERED GUEST/S THE CARD WILL BE SWITCH OFF IMMEDIATELY.**

9. If a family member arrives and they are not listed on your "free list" they WILL be charged the normal gate entrance fee.
10. Visitors are always welcome, however please be aware that sites/caravan/Licences houses MAY NOT BE SUB-LET. It is in your best interest to contact reception prior to guests arriving, **especially if you will not be in residence. You are responsible for the behaviour of your guests and invitees' whether you are in residence or not.** If we don't know who your guests are and are not expecting anyone the person will be made to leave or charged entry.
11. For your safety and comfort of others, take care with all adventurous activities, especially when on the river. Should you see someone swimming close to the boat ramp please report it to the Good Hope resort office immediately as it is prohibited. Be aware that you are completely liable / these activities are under-taken by you at your own risk. These activities are forbidden between sunset and sunrise.
12. A fire ban is in-force from 1st October to 1st March on **ALL** the foreshores of Lake Burrinjuck which means you may have a fire in a fire-bucket but not on the ground. When we have a Total Fire Ban will then signs will be posted at the main entrance, this means **NO fires are allowed at all.** Should you have any questions in relation to fires please direct them to the Park Owners prior to lighting. Fire Works are prohibited unless prior arrangements are made with the Park Owner and Local Authorities.
13. The swimming pool and tennis court area is for the use of all guests, pool rules apply - located on fence in pool area, please read them, the pool is closed at night for cleaning - Note; heavy duty chemicals are used clean the pool, so please advise your children not to attempt to jump the fence, parties are prohibited at the pool and the tennis court. Note; the pool is not heated and is closed during from April to September. The tennis court is limited to one (1) hour per site.

14. **CONSTRUCTION, IMPROVEMENTS AND BUILDING RULES:**

All building works including, decks, pergolas, additions or alterations (including plumbing) must be approved prior to construction. Proper A3 plans including site plan, floor plan, all side elevations, materials used and footings to be submitted to the Park Owner/s along with a Yass Valley Council Development Application for signing and approval, the Good Hope stamped approved plans and signed Development Application (DA) are then submitted by the Site holder to Yass Valley Council for final approval.

Unapproved Existing Structures: It is your responsibility to make sure your structures have been approved by Yass Valley Council, Good Hope Resort may reject any new purchaser should any structure/building work that is deemed unlawful (i.e. not Council approved). To seek approval prior to sale you may follow the guide-line above, but submit an application for Section 149D Building Certificate (instead of a DA), a Structural Engineer will need to inspect the structures and issue you with an Engineer Certificate, the Engineer must Certify plans to be lodged at Yass Valley Council (within 7 days of construction).

Note; Caravans with rigid annexe must be built within the guide lines of the Local Government Caravan Parks Regulation 2005, a compliance plate must be visible on the annex.

15. **CLEANING AROUND YOUR CARAVAN SITE:**

It's your responsibility to keep the area around your site clean and tidy! If you need any help, please call us to make suitable arrangements prior to the commencement of the season in October each year. We are **not** responsible for the removal of your old furniture, fridges, stoves, TV's, etc – these are your responsibility to remove and can be deposited at the Yass Council Recycle Centre.

An annual post winter wash and clean-up must be undertaken by the 30th November annually. If the site holder is unable to undertake this task the resort owner will arrange for it to be done and a \$300 cleaning fee for your Caravan site will be charged to the site holder's account. We appreciate assistance with keeping your site clean, however there are some restrictions placed on us with regards to tree removal, please check with us prior to lopping any trees. Please respect that the park's water supply is by way of pump and site holders must have the Park Owner's approval prior to watering, local water restrictions also apply.

16. **NOISE CURFEW:** Please note that Good Hope Resort is a family park and we respect that families have young children, therefore we have a NOISE CURFEW (including music, driving of vehicles and loud voices), **the curfew is 10pm mid-week and on weekends** and Children (16 years and under) are prevented from walking around the park unless accompanied by their parent or guardian. Good Hope Resort is a family park and we respect that families have young children, therefore we expect you to understand that while we want you to enjoy your time here at Good Hope Resort, you will face eviction and agree to pay for any customers that required refunding as a result of your negligence should you breach this very important park rule.

17. For your safety Firearms are prohibited in the park.

18. To save congestion when the water level is over 80% we ask that all non-site holder vehicles be left in the car park behind the Terraces Camping Area. Please abide by the parking signs throughout the resort.

19. USE OF MOTORBIKES, QUADS & UNREGISTERED VEHICALS

HOURS FOR RIDING: 10.00am TO 5.00pm ONLY! (i.e. NO RIDING AT NIGHT)

NOTE: No riding in the months of DECEMBER AND JANUARY.

For your safety and comfort of others in the Park Motor bikes, Trail Bikes, Unregistered Vehicles and Unlicensed Drivers are **not permitted on Good Hope Resort roads**, ride **only on the river-flat area** (away from other people cars, the boat ramp & boats). This is considered an adventurous activity and YOU ARE RESPONSIBLE FOR YOUR CHILDREN'S ACTIONS (AND THAT OF YOUR OWN) so we encourage you to watch them and make sure they abide by the rules.

- a) Good Hope Resort being a public place, the same road rules apply as on a city street and Police can and do enforce them.
- b) Any one riding or driving any vehicle does so at their own risk. **Should you feel it unsafe to ride don't let them! Encourage them to stay at least 100mts away from any campers and vehicles.**
- c) Operators of motorcycles and quad bikes shall **take the most direct route to the river flat area** or area below the high water level, **at a speed of 5KPH**. If the river flat area is covered in water then there is no other place to ride.
- d) Prior to riding the area should be thoroughly investigated for stones, posts, fences, etc. It is a dangerous sport & be aware of where you're riding.
- e) If you are riding do not go within 100 mts of sheep or any stock.
- f) If you are not sure where to ride walk to Reception and ask. If you can't accept these rules then leave your bike at home.

20. PET POLICY:

ALL DOGS / PETS ARE ON APPLICATION – large and dangerous breeds are prohibited!

(Like your children they form part of your family so we need to know their name, breed and when they are here)

On application you must present a Certificate of currency that your dog's vaccinations are up to date.

- a) **Caravan Site Holders** – ALL DOGS MUST WEAR A GOOD HOPE RESORT ISSUES DOG TAG AND PRESENT THE ISSUED DOG PERMIT WHEN ASKED. All Guests must apply either by email or over the telephone for permission (and the guide-lines for entry), otherwise you will be told to take the animal/s home. Repeat offenders will have their dogs banned.
- b) **Casual / Day Visitors** – **No pets allowed at any time your guest staying with you – their dog is on application.**
- c) **The dog/s must never be left alone** – if you are in the boat so must be the dog.
- d) **For the comfort of others you must control your dog's barking.** If a complaint is received your dog will not be welcome here and you will need to take it home immediately.

Un-restrained dogs in the park are a problem, small children (and some adults) can be in danger of an attack and **anyone** in the park with a dog **accepts full responsibility** for their and their guest's dog's actions and we don't want to see the situation get out of hand, or we will be forced to enforce a **NO PET POLICY. If a dog is caught wondering unattended they will be banned.**

DOG RULES:

1. We are a NOT OFF THE LEAD PARK, therefore the dog must be restrained and on the lead at all times, especially next to the water, if it wants to run through the water you are with it.
2. The dog must NEVER be left alone, if you are in the boat so is the dog! Dogs fret without their owners, you don't hear it, we do!
3. We do not tolerate barking dogs, people do complain.
4. Please clean up its poo, there's nothing worse than dog poo in a camp site!
5. If you don't have an issued permit and issued Good Hope Resort dog tag than you cannot have a dog here.
6. Should we receive a complaint from another customer you must be prepared to take it home straight away.